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No Relocating Spouse is Ever Alone

About We Are Pistachio

The Pistachio community offers personal and professional support to all relocating spouses globally



- 500+ Pistachios
- 14 Origin Countries
- 30 Events (and growing)
- 20 Mentors

Executive Summary

There are two main objectives that will be addressed in this plan:

Timeline: 1 Year

Budget: \$15,000

1) Drive Member Acquisition



2) Drive Member Engagement



Company Analysis

- 1. Members
- 2. Community
- 3. Events
- 4. Mentors
- 5. Paid Services





Situational Analysis

| Strengths | Weaknesses | | |
|--|--|--|--|
| Community-based Passionate and Knowledge Leadership Niche Market Specialized Expertise | Budget ResourcesLimited Human ResourcesScalabilityReach | | |
| Opportunities | Threats | | |
| Membership Growth Engaging and Up-Selling Current Members Implement Tactics to Boost SEO Expand Targeting Channels Partnerships with Communities | Established Competitors in the larger relocation space Future is uncertain with COVID | | |

Industry Analysis

In 2018, 1.1 million immigrants made up 15% of Washington state's population, including **538,989** women and 500,147 men.

| Industry | Number of Immigrant Workers | |
|---|--------------------------------|--|
| Health Care & Social Assistance | 102,277 | |
| Professional, Scientific & Technical Services | 90,712 | |
| Retail Trade | 83,975 | |
| Manufacturing | 74,952 | |
| Accommodation & Food Services | 65,721 | |

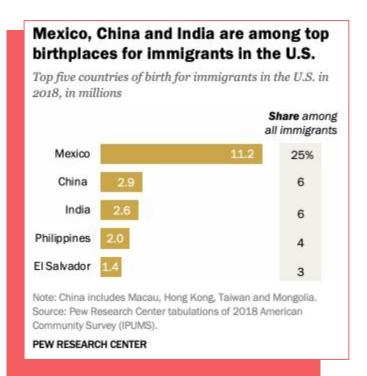


Chart Source

Image Source

Competitor Analysis

Focus on Women

Live & Virtual Events

Cross-Cultural Training

Work with both corporations and individuals

Career Building

| | Impact Group | Femigrants | NetExpat | Internations | We Are Pistachio |
|--|--------------|------------|----------|--------------|------------------|
| Free Subscription Option to Join Community | | ✓ | | • | ~ |
| Ongoing Support (Over 12+ months) | | ✓ | | | ✓ |
| Founded and run by people with relocation experience | | ✓ | | | ✓ |

Unique Qualities to Leverage

- Comprehensive support
- Affordable low barrier to entry
- Work with corporations and individuals
- Run by relocated spouses who truly understand
- Focused on women











Age: 35

Marital Status: Married

Education: Bachelor's Degree

Children: 1

Family Income: \$60k

Occupation: Graphic Designer

Location: Seattle, WA

Fatima

Bio: Fatima relocated from India to Seattle, WA in 2019 when her husband accepted a role at Microsoft. Was an up-and-coming designer but is now looking for work in the U.S.

Goals/Needs: Her degree doesn't have transferable skills, so she is looking use this time to upskill, volunteer and network.

Pain Points: She cannot work at the moment because of Visa issues. She feels lonely and doesn't know how to meet other women who understand her journey. Fatima needs to learn how to make her skills marketable in the U.S.

Tech and info sources: Facebook, Instagram, and blogs. She spends most of her time surfing the Internet on her phone but has access to a computer.

View Source



Age: 42

Marital Status: Married

Education: Master's

Children: 3

Family Income: \$80k
Occupation: Teacher
Location: Seattle, WA

Ramona

Bio: Ramona relocated from Mexico to Seattle, WA in 2020 when her husband accepted a job opportunity at Amazon. She was taking a break from working to support her kids and family during the move, but is now wanting to get back into the workforce.

Goals/Needs: Ramona is having trouble finding a job and wants to use this time to upskill, volunteer and network.

Pain Points: She feels alone and finds it difficult to find friends who truly know the difficulty of relocating to the U.S. She needs help with her resume and job search.

Tech and info sources: Facebook, Reddit, and LinkedIn. Ramona spends most of her time surfing the Internet on laptop or her phone.

View Source

Content Analysis

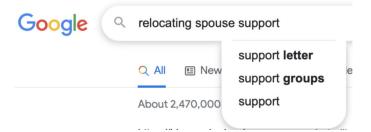
1) Current Website Customer Journey Experience



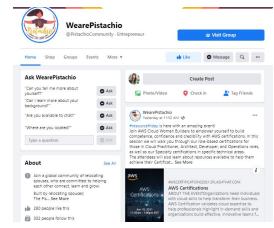
3) Current Email Experience

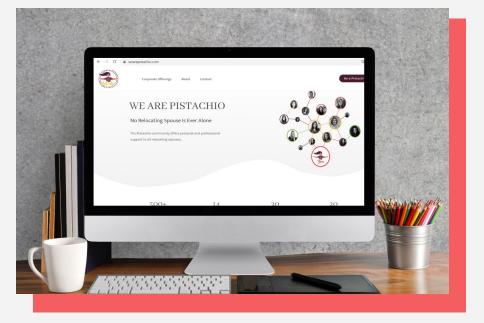


2) SEO Experience



4) Current Social Media Experience



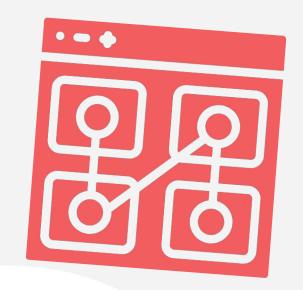


Digital Marketing Strategy: Website

- Establish Clear Customer Journey
- Aggregate Content
- Utilize Website Pop-Ups
- Update for Clear User Experience
- Optimize for SEO

Digital Marketing Strategy: User Experience

- Clear Top of Page Menu Navigation
- Add Call-To-Actions leading website visitors to "learn more" about paid services, events, the community, etc.
- Create About Video





Digital Marketing Strategy: Email Marketing

- Focus Emails to 1-3 Topics
- Keep Content Balanced
- Offer Minimal Copy
- Use Clear CTAs



Don't miss our brand new e-course: Own Your Story

Your story is powerful. We're here to provide you with the tools to tell it.

Are you fired of introducing yourself by saying, "I relocated for my husband's job"?

In our brand new e-course, Own Your Story, we teach our members how to convey their relocation journey creatively and effectively -all for the price of a cup of coffee.



Digital Marketing Strategy: Social Media

General Recommendations:

- Post Cadence: 3 4x / week
- Include Event Teaser Posts
- Promote Facebook Posts 2x / month



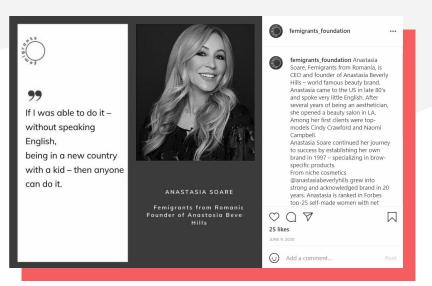




Digital Marketing Strategy: Content

Social Media Post Ideas & Recommendations:

- We Are Pistachio Value Propositions
- Articles
- Advice & Guides
- Events



- Member Success Stories
- Quotes
- Webinar / Event Compilation
- Q&A Section
- User Generated Content



Competitor Instagram Example

Digital Marketing Strategy: Content

Website Recommendations:

- Use Data
- Create Sponsors
- Blog
- About Video
- Competitor Comparison Table
- Record Events
- Describe All Services

Career Advice Relocation Resources

Career Gans — 6 Way

Career Gaps — 6 Ways to Address Gaps on Your Resume



Career gaps on a resume can raise a host of questions. Many of today's job seekers find themselves needing to explain lapses in employment, particularly due to recent pandemicinduced layoffs. As millions of people lost their jobs, sometimes overnight, many not only wondered how long it would take to find gainful employment but also how they'd explain these

Competitor Blog Example



Competitor Video Example



Leveraging Data Example

Digital Marketing Strategy: SEO

We Are Pistachio Top Keyword Queries

| Top 10 keyword queries | Clicks | Impressions | CTR | Position |
|--|--------|-------------|--------|----------|
| we are pistachio | 27 | 43 | 62.79% | 1.21 |
| wearepistachio | 3 | 4 | 75% | 1 |
| australia number 1 rabbit proof fence answer key | 1 | 14 | 7.14% | 4.43 |
| train hopping documentary amazon prime | 1 | 2 | 50% | 18 |
| kimi no sei meaning | 0 | 28 | 0% | 8.86 |
| botswana coat of arms download | 0 | 16 | 0% | 8.56 |
| famous persona ivy lyrics | 0 | 10 | 0% | 72 |
| seal point siamese dumbo rat | 0 | 8 | 0% | 5.88 |
| myrelocation | 0 | 8 | 0% | 49.5 |
| what does kimi no sei mean | 0 | 7 | 0% | 9.57 |

Keyword Targeting

| Keyword | Estimated Clicks | Estimated Impressions | Estimated CTR |
|---------------------------|------------------|-----------------------|---------------|
| united states immigration | 597 | 13,979 | 4.3% |
| immigration to usa | 219 | 5,548 | 4% |
| life coach | 177 | 13,710 | 1.3% |
| american immigration | 161 | 5,782 | 2.8% |
| relocation | 102 | 8,482 | 1.2% |
| relocation companies | 40 | 1,533 | 2.6% |
| life coach for women | 3 | 123 | 2.1% |
| relocation jobs | 2 | 540 | 0.5% |
| outplacement services | 2 | 108 | 1.8% |
| relocation package | 1 | 305 | 0.4% |
| outplacement companies | 1 | 19 | 4.5% |
| life coaching programs | 0 | 19 | 1.5% |
| relocation support | 0 | 20 | 1.4% |
| expat life | 0 | 46 | 0.2% |

Digital Marketing Strategy: Paid Ads

| | Average Cost Per Click |
|--------------|--|
| Google Ads | All Industries = \$2.69 Education CPC = \$2.40 Employment Services CPC = \$2.04 |
| LinkedIn Ads | All Industries CPC = \$5.26 |
| Facebook Ads | All industries CPC = \$1.72 Employment and Job Training CPC = \$1.32 Education CPC = \$1.90 |

LinkedIn Source, Google Ads Source, Facebook Ads Source

Timeline

Months 1-4

Website Dev, Video Production & Email Campaign

- Improve user experience design and implement content to site
- Implement SEO strategies & keywords
- Begin video production (30 -60sec About video, featuring interviews with Co-Founders & We Are Pistachio Members
- Implement email newsletter changes & begin new campaigns

Months 4 - 8

Implement Content & Social Media Marketing Strategies

- Paid ads on Google, Facebook, and LinkedIn
- Finalize video and post on website and all social media channels

Months 8 - 12

Evaluate, Learn & Re-Test

- Evaluate success of ads, improve and re-test with more ads on Google, Facebook, and LinkedIn
- Evaluate success of campaign, use keywords and research to improve website and social channel messaging

Budget

Google Ads: \$4,000 (\$500 per month for 8 months)

Facebook Ads: \$3,000 (\$375 per month for 8 months)

LinkedIn Ads: \$2,000 (\$250 per month for 8 months)

Ongoing SEO and Link Building: \$3,000

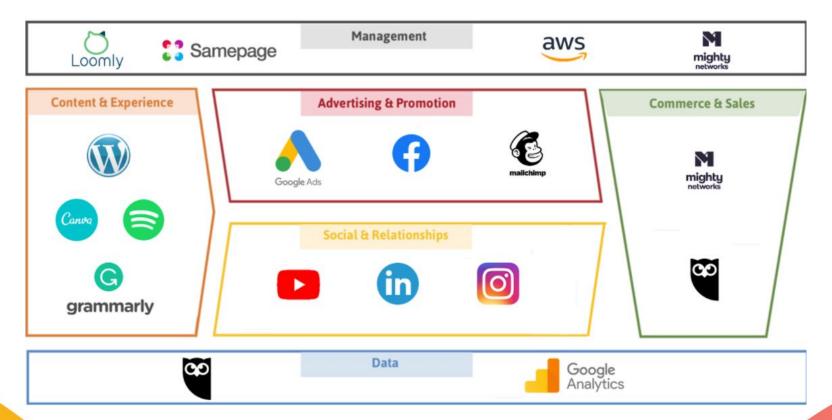
Content Marketing: Video production - \$2,000

Marketing Tools: \$1,000

Total: \$15,000



Tools For Success



Tracking Success

| Email | SEO | PPC | Social Media | Website |
|-----------|------------------|-----------------|---------------------------|--|
| CTR | Keyword Rankings | Bounce Rate | Post Reach | Website Traffic |
| Open Rate | Conversion Rate | Conversion Rate | Followers / Group Members | Member Sign-Ups |
| | Pageviews | Impressions | Shares | Bounce Rate |
| | New Visits | | CTR (Ads) | Time on site |
| | Backlinks | | Total Page Likes | Landing Page Conversion Rate |
| | | | | Goal Conversion Rate (Google Analytics) |

Next Steps

This proposal is Phase One - We Are Pistachio can further build on to move forward:

- Add influencer partnerships or collaborations to build relationships with new communities and legitimize your own
- Target local sponsorships (i.e. live community events, job fairs, etc.) in the Seattle area to start
- Onboard a full-time marketing-only focused staff member
- Onboard a part or full-time or community-focused staff member who understands community outreach and relationships
- Make WordPress Site responsive on mobile
- Update We Are Pistachio's Mailchimp template
- Create an "About Us" video



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Appendix

- Webpage: https://wearepistachio.com
- FB Page: @PistachioCommunity: https://www.facebook.com/PistachioCommunity
- FB Group: https://www.facebook.com/groups/2401779226756968
- LinkedIn: https://www.linkedin.com/company/we-are-pistachio/
- Mighty Networks: https://we-are-pistachio.mn.co/feed
- Instagram: @weare pistachio: https://www.instagram.com/weare-pistachio/
- Spotify: https://open.spotify.com/show/0huAbXO6Zhnh4rqbqaq4I5
- Email: connect@wearepistachio.com
- LinkedIn CPC: https://www.webfx.com/internet-marketing/how-much-does-linkedin-advertising-cost.html#video
- Facebook CPC: https://www.wordstream.com/blog/ws/2017/02/28/facebook-advertising-benchmarks
- Google CPC:
 - https://www.wordstream.com/blog/ws/2016/02/29/google-adwords-industry-benchmarks#:~:text=The%20average%20cost%20per%20click,search%20and%20%240.63%20for%20display
- Impact Group Blog: https://www.impactgrouphr.com/insights/career-gaps
- Femigrants YouTube Channel: https://www.youtube.com/watch?v=r9jzlk1tEi4&t=13s
- NY Women Immigrants Impact Page: https://www.nywomenimmigrants.org/impact/
- American Immigration Council: https://www.americanimmigrationcouncil.org/research/immigrants-in-washington
- Pew Research: https://www.pewresearch.org/fact-tank/2020/08/20/key-findings-about-u-s-immigrants/